



# Feasibility study on implementing a rapid response program at a Nigerian teaching hospital

## Experience and lessons learned

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# Background / Setting

- Nigeria University Teaching
- Hospital (LUTH)
- Lagos: 21 million
- 761 bed tertiary hospital
- Lower middle income class
- 6 bed ICU
- Life expectancy: 54 years
- Ventilators
- Healthy life expectancy: 46



<https://www.bbc.com/news/world-africa-13949550>

# The problem

- Burden of critical illness in developing countries
  - Account for 90% of trauma, maternal, and infection related deaths<sup>2-3</sup>
- In-hospital mortality in Nigeria as high as 23.9%<sup>4</sup>
- Majority of deaths in young and middle-aged adults

Failure to Recognize →

Failure to Respond →

Failure to Rescue:

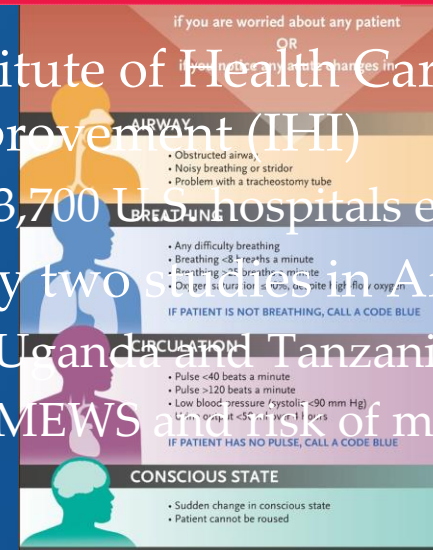
- Interval of assessments
- Workload
- Communication
- Experience
- Resources

# The solution?

- Adverse events preceded by abnormal physiology for several hours
- Rapid response system
  - Event recognition and response trigger
  - Crisis response
- Early intervention improves patient outcomes<sup>5</sup>



- Institute of Health Care Improvement (IHI)
  - 3,700 U.S. hospitals enrolled
- Only two studies in Africa:
  - Uganda and Tanzania<sup>7-8</sup>
  - MEWS and risk of mortality



# The reality...

*“Often the doctor on call does not pick up. When a doctor finally arrives, we have been doing CPR for 30 minutes”*

*“Some nurses don’t have phone credit to call the doctor for an emergency”*

*“Sometimes we perform CPR even though we know the patient won’t survive, just to satisfy the family”*



# Objectives

- Develop clinical processes
  - Documentation of vitals
  - Rapid response system
  - Telecommunication
- Develop quality improvement group
  - Leadership
  - Education and training
  - Data collection



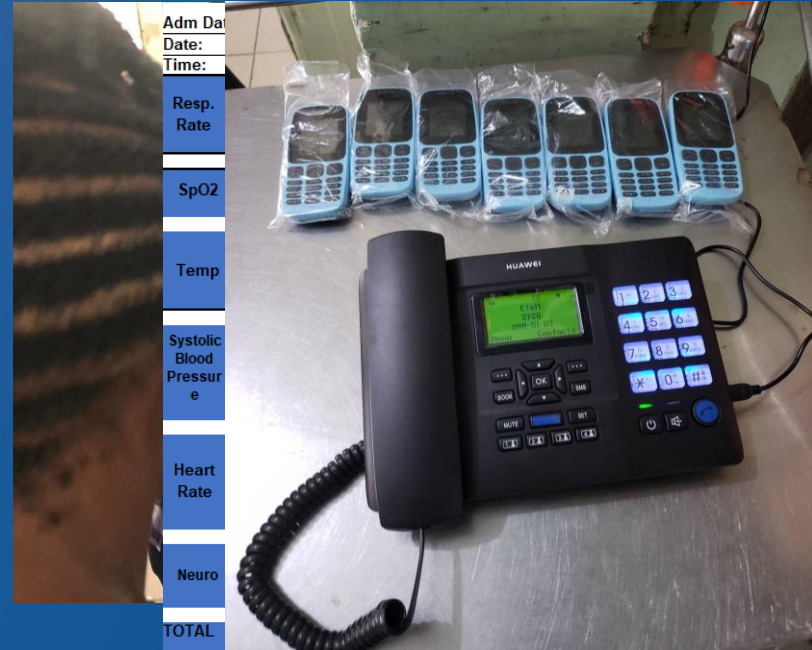
# Methods

- One-year prospective interventional cohort study
- Pre-implementation education and training
- Pilot study for 6 months
  - 4 Adult medical wards
  - 1 Surgical ward
- Local physician research assistant



# Rapid response system components

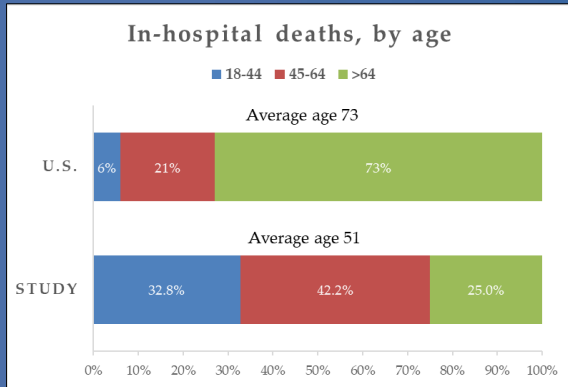
- Afferent limb:
  - Event recognition and response trigger
  - Early warning score (EWS)
  - Communication tool
- Efferent limb:
  - Crisis response
- Process improvement
- Administration





# Baseline mortality: 6/2017 to 6/2018

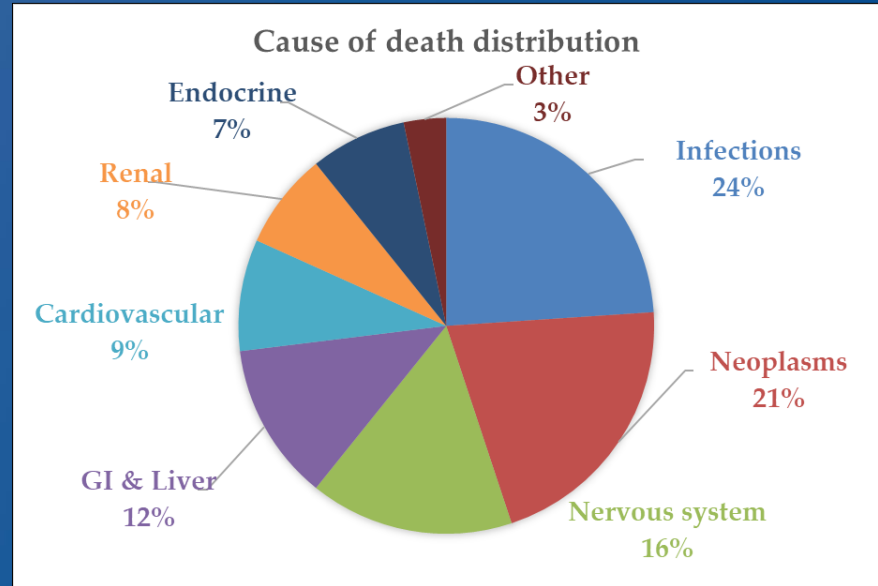
Figure 1



Admission and mortality in relation to sex			
Sex	Admission (%)	Mortality	Rate (%)
Male	942 (51.3)	189	20.1
Female	896 (48.7)	145	16.2
Total	1838 (100)	334	18.2

Table 1

Figure 2



# Results: Preliminary RRT Data

Figure 3

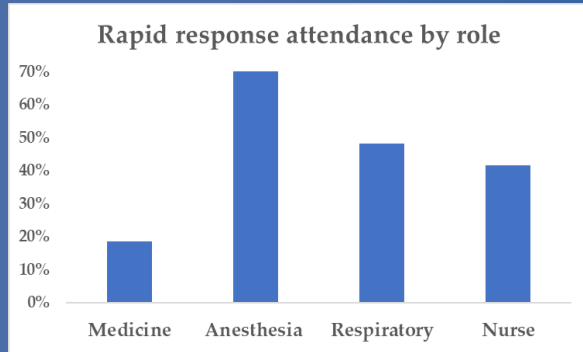


Figure 4

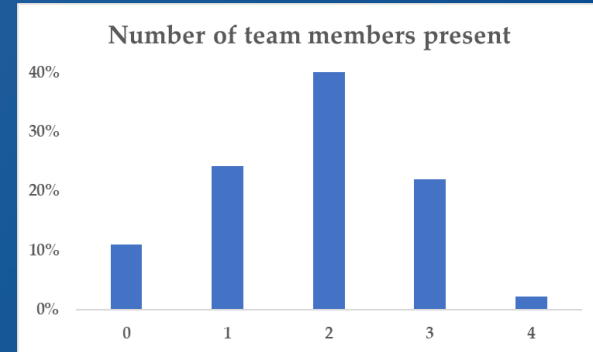


Figure 5

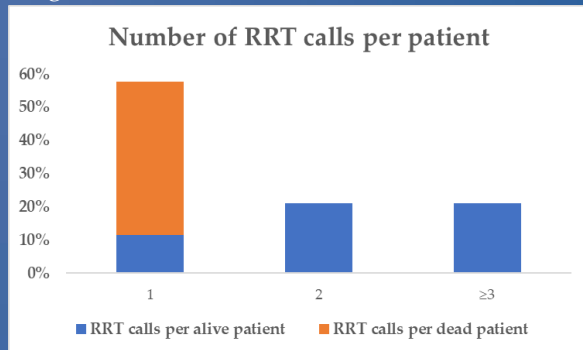
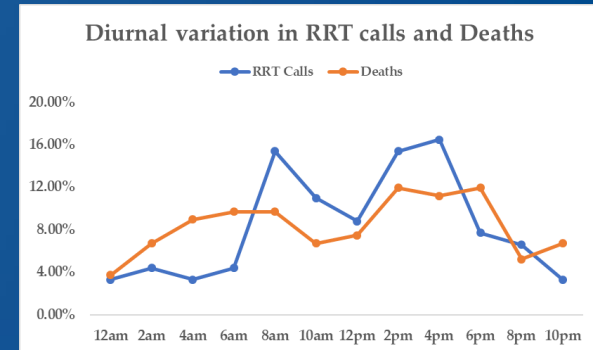


Figure 6



# Nurse's attitudes to the RRP

Table 2

	Strongly disagree/ Disagree	Uncertain	Strongly agree/ Agree
1. The RRT can be used to prevent a minor problem from becoming a major problem (n=17)	0.0	0.0	100.0
2. The RRT is not helpful in managing sick patients on the ward (n=17)	88.2	0.0	11.8
3. I don't like calling RRT because I will be criticised for not looking after my patient well	100.0	0.0	0.0
4. Using the RRT system increases my work load when caring for a sick patient (n=17)	76.5	0.0	23.5
5. When one of my patients is sick I call the covering doctor before calling a RRT (n=17)	35.3	29.4	35.3
6. I would call a RRT on a patient I am worried about even if their vital signs are normal (n=17)	82.4	0.0	17.6
7. RRT calls teach me how to better manage sick patients in my ward (n=17)	5.9	0.0	94.1



# Conclusion

## Issues

- Resources
  - Human
  - Equipment
  - Financial
- Communication tool
- Resident-wide strike
- Hawthorne effect
- Culture

## Successes

- Defined quality improvement team and leadership
- Culture of patient safety
- Nurse satisfaction
- Academic partnership

*“The RRT is the most beautiful thing. Now families can be at peace knowing that we are doing our best to save the patient.”*

# Future directions

- Activation criteria
- Expanding to other units
- Solidifying response team components
  - Team composition
  - Interventions
- Facilitating end of life care



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